

Privacy Policy

Agreegain Limited

1. Introduction

Agreegain Limited respects your privacy and is committed to protecting your personal data.

This Privacy Policy explains how Agreegain Limited collects, uses, stores and protects personal data when you visit our website, contact us, interact with us, or otherwise provide personal data to us.

This Privacy Policy is intended to help you understand:

- what personal data we collect;
- why we collect it;
- how we use it;
- who we may share it with;
- how long we keep it; and
- the rights you may have under applicable data protection law.

2. Controller Details

For the purposes of this Privacy Policy, the controller is:

Agreegain Limited, Isle of Man Business Park Douglas Isle of Man IM2 2QZ

For privacy-related queries or to exercise your data protection rights, please contact us at:

dataprotection@agreegain.com

3. Who We Are

Agreegain Limited provides business-to-business iGaming technology solutions, including casino aggregation, platform, operational and related support services for gaming operators and business customers.

Agreegain does not operate this website as a player-facing gambling website and does not offer gambling services directly to players through this website. This website is intended to provide information about Agreegain and to allow business contacts, prospective partners, suppliers, service providers and other visitors to contact us.

4. Definitions

In this Privacy Policy:

Personal data means any information relating to an identified or identifiable natural person.

Processing means any operation performed on personal data, including collection, recording, storage, use, disclosure, transfer, restriction or deletion.

Controller means the person or organisation that determines the purposes and means of processing personal data.

Processor means the person or organisation that processes personal data on behalf of a controller.

Applicable data protection law means applicable privacy and data protection laws, including the Isle of Man Data Protection Act 2018 and the Applied GDPR, where applicable.

Cookies means small text files placed on your device when you visit a website.

5. Personal Data We Collect

The personal data we collect depends on how you interact with us and our website. We may collect personal data when you:

- visit or browse our website;
- contact us through the website or by email;
- request information about our services;
- book or request a meeting or consultation;
- communicate with us as a business contact, supplier, partner or prospective customer; or
- otherwise provide information to us.

We may collect the following categories of personal data:

5.1 Contact Form Data

If you contact us through the website or by email, we may collect:

- your first name and last name;
- your business contact details, such as email address and telephone number;
- your company name and role, where provided;
- the content of your message or enquiry; and
- any other information you choose to provide to us.

5.2 Website and Technical Data

When you visit our website, we may collect limited technical information, such as:

- IP address;
- browser type and version;
- device information;
- operating system;
- pages visited;
- date and time of visit;
- referring website; and
- cookie or tracking data, where applicable.

5.3 Marketing and Communications Data



Where applicable, we may collect:

- your marketing preferences;
- your communication preferences; and
- records of communications between you and Agreegain.

5.4 Business Relationship Data

If you are a business contact, supplier, partner, prospective partner or representative of an organisation we interact with, we may process:

- your name;
- job title;
- company or organisation;
- business contact details;
- correspondence and meeting records;
- commercial enquiry details; and
- information relevant to our business relationship.

We do not intentionally collect special categories of personal data through our website, such as information revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, health data, biometric data or data concerning sex life or sexual orientation.

5.6 Player Data and Operator-Controlled Platforms

Agreegain's business customers may use Agreegain technology or services in connection with their own player-facing gambling operations. In those circumstances, the relevant



gaming operator or business customer will usually be the controller of player personal data and will determine the purposes and means of processing.

Where Agreegain processes player personal data on behalf of a business customer, Agreegain does so as a processor and in accordance with the customer's instructions and applicable contractual obligations.

If you are a player or end user of a gaming operator, brand or website that uses Agreegain technology, requests to exercise data protection rights in relation to your player account, gambling activity, payments, verification, safer gambling, marketing preferences or related operator-controlled data should normally be addressed to the relevant operator or brand acting as controller.

6. How We Use Personal Data

We may use personal data for the following purposes:

- to respond to enquiries submitted through our website or by email;
- to communicate with business contacts, partners, suppliers and prospective customers;
- to manage and develop our business relationships;
- to provide information about our services where appropriate;
- to operate, maintain and improve our website;
- to understand how visitors use our website;
- to maintain the security of our website and systems;
- to comply with legal, regulatory or administrative obligations;
- to establish, exercise or defend legal claims; and
- for internal record-keeping and business administration.

7. Legal Bases for Processing

We process personal data only where we have a lawful basis to do so. Depending on the circumstances, we may rely on one or more of the following legal bases:

- **Consent**, where you have given us consent to process your personal data for a specific purpose.
- **Contractual necessity**, where processing is necessary to enter into or perform a contract with you or the organisation you represent.
- **Legal obligation**, where processing is necessary for us to comply with applicable legal or regulatory obligations.
- **Legitimate interests**, where processing is necessary for our legitimate business interests, provided that those interests are not overridden by your rights and freedoms.

Our legitimate interests may include operating our website, responding to enquiries, managing business relationships, improving our services, maintaining security, and protecting our legal and commercial interests.

8. Cookies and Tracking Technologies

Our website may use cookies and similar technologies to operate effectively, improve user experience, analyse website traffic and support website functionality.

Cookies may be:

- strictly necessary cookies;
- analytics or performance cookies;
- functionality cookies; and/or
- marketing or tracking cookies, where applicable.

Where required by applicable law, we will request your consent before placing non-essential cookies on your device.

You may be able to manage or disable cookies through your browser settings. Please note that disabling certain cookies may affect how the website functions.

9. Who We Share Personal Data With

We may share personal data with third parties where necessary for the purposes described in this Privacy Policy. These may include:

- website hosting providers;
- IT and security service providers;
- CRM, email and communication service providers;
- analytics and tracking service providers;
- professional advisers, including legal, compliance, accounting or audit advisers;
- group companies or affiliated entities, where appropriate;
- regulators, public authorities, courts or law enforcement bodies, where required by law; and
- other third parties where necessary to protect our rights, interests or business operations.

We require service providers acting on our behalf to process personal data only in accordance with our instructions and to apply appropriate security and confidentiality measures.

10. International Transfers

Where personal data is transferred outside the Isle of Man, the United Kingdom or the European Economic Area, we will take appropriate steps to ensure that the personal data receives an adequate level of protection in accordance with applicable data protection law.

These steps may include relying on adequacy decisions, standard contractual clauses, appropriate contractual safeguards, or other lawful transfer mechanisms.

11. Security of Personal Data

We apply appropriate technical and organisational measures to protect personal data against unauthorised access, loss, misuse, alteration, disclosure or destruction.

These measures may include:

- access controls;
- confidentiality obligations;
- secure systems and networks;
- security monitoring;
- encryption or pseudonymisation where appropriate;
- internal policies and procedures;
- incident response procedures; and
- supplier due diligence where applicable.

No website or electronic transmission is completely secure. However, we take reasonable steps to protect personal data in accordance with applicable legal requirements and industry practice.

12. Data Retention

We retain personal data only for as long as necessary for the purposes for which it was collected, including to satisfy legal, regulatory, accounting, reporting or business requirements.

The retention period will depend on the type of personal data, the purpose of processing, the nature of our relationship with you, and any applicable legal or regulatory obligations.

Where personal data is no longer required, we will delete, anonymise or securely retain it in accordance with applicable retention requirements.

13. Your Rights

Depending on the applicable law and the circumstances of the processing, you may have the following rights in relation to your personal data:

- the right to request access to your personal data;
- the right to request correction of inaccurate or incomplete personal data;
- the right to request deletion of your personal data;
- the right to request restriction of processing;
- the right to object to processing;
- the right to data portability;
- the right to withdraw consent, where processing is based on consent; and
- the right to lodge a complaint with a competent data protection authority.

These rights are not absolute and may be subject to legal conditions or exemptions.

14. How to Contact Us

If you have any questions about this Privacy Policy or wish to exercise your data protection rights, please contact us at:

Agreegain Limited Isle of Man Business Park Douglas Isle of Man IM2 2QZ

Email: dataprotection@agreegain.com

We may ask you to provide additional information where necessary to verify your identity or to help us respond to your request.

15. Complaints

If you are not satisfied with how we handle your personal data or respond to your request, you may have the right to lodge a complaint with the relevant data protection supervisory authority.

For the Isle of Man, this is: Isle of Man Information Commissioner

You may also contact us first so that we can try to resolve your concern.

16. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our business, website, legal obligations or data protection practices.

The most recent version will be made available on our website.

Last updated: 01/09/2026